

# Chairman's report 2015



national association of  
medical device educators & trainers

## Introduction

Dear NAMDET members, I can't believe that 2015 has come and gone so quickly but I guess that's the sign of the busy times we all live in today.

My annual report outlines some of our key achievements for the year and also sets out our aims and vision for 2016 and beyond. It's true to say, as in any small organisation, that we could not of achieved so much without the hard work dedication, and commitment of our members, chairs, directors and volunteers and to these I am eternally grateful.

We end 2015 with a sound financial grounding plus a position of growth, and although we all face challenges across our profession 2015 has seen NAMDET grow in stature and credibility. Work pressures and ever increasing demand on training will continue to challenge as we all try to manage our own busy work-life balance.

Our new business model and strategic plan was adopted in April, with key objectives and a focus on spreading the word, and growing our membership across the UK. We now have regional representation in the South West of England, Scotland and a new group developing well in Wales. Members from Ireland have been in contact and we hope to explore these links further.

We met with colleagues from America as the USA equivalent of namdet (LTN) was in London for the first time. Ideas were exchanged and it was a great opportunity to see how trainers and educators from across the pond link in with manufacturers, educators and the pharmaceutical industry.

We were delighted to be invited to share our work at a number of important conferences, meetings and events, including the BAREMA (British association for anaesthetic and respiratory device suppliers) conference, Welch Ally's 'Completing the Picture' Mobi-Health 2015, NPAG regional meeting, IPEM/MHRA Medical Device Management event and the NHS Reps Credentialing meeting.

Our financial plan was implemented for 2015 and resulted in a number of regional, board level and strategic meetings and a sold out annual conference in Manchester.

As we grow in 2016, we look forward to another successful year, and promoting NAMDET in all its key areas. We look towards developing links with educators and trainers in the west midlands, south coast of England and of course Ireland.

I am always amazed as to how much we have achieved, with such a small dedicated team, but I am constantly reminded of the day to day activities of all our members, regional chairs and the volunteers that have led us to where we are today. We should all be very proud of all of our achievements.

## **NAMDET Board Update.**

The NAMDET board is facing a unique set of challenges in terms of membership, retirement and increasing workload for 2016 to 2019 to achieve its aims and objectives set out in the strategic plan. To this end I have asked the board to consider reviewing all current roles, re-assign responsibilities and set up new work-streams and sub groups to help deliver the plan.

Work streams such as; website management, MDDL, finance and planning, and conference co-coordinator are just a few key areas that will require dedicated roles and I envisage a call for assistance and membership of new groups in spring of 2016.

Our strategic plan outlines the current reporting mechanism and invites to join new groups will be made from current regional chairs, or nominations approved through each regional group. Role specific job profiles will be developed and will only be open to NAMDET members.

## **Regional Updates**

Janine Webster has taken on the role and already set up meetings and communication channels in the South West of England. Jayne Blakey and Beverley Curtis have maintained their own high standards in Yorkshire and Humberside. Beverley has joined the Medical Device Safety Officer (MDSO) team at NHS England and our congratulations go out to her.

Mary Caddies (London Chair) has continued to meet with NAMDET members and Rob Matthews (Chair) has reinvigorated the Wales NAMDET region. They are already setting out objectives for 2016. Drug Error Reduction Software (DERS) has been high on their agenda, and they hope to set up a national event for 2016.

Bill Brash continues to forge ahead in Scotland and NAMDET have attended conferences and presented on the role of the trainer in medical device education

Marie Law (North West England: Chair) presented their quality document management system at a recent board meeting and we are supporting the team in taking this forward. Marie and her colleagues are well ahead in terms of competency assessment strategies and QA systems and we are all hoping to see a working model in 2016

### *Other regions.*

Contact has been made in the West Midlands and the 2016 annual conference will be held there on 17th November, so it's important that we continue the dialogue and improve the links we have already made. Colleagues in the Bristol region have been in touch and we might that some good news on that soon. Board members will be allocated responsibility to further develop links and make contact with all trainers and educators in the region.

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## Website and IT systems [www.namdet.org](http://www.namdet.org)

The NAMDET website has undergone a redesign and reallocated to a new server and service provider in 2015. Our signed up membership (via website) has risen to over 300 (March 2016) members and now included news alerts and improved storage and security.

Activity has more than doubled since and more and more features are being added by our small website team. Our new website sponsors continue to support us and this allows for the day to day management and costs associated with updates, hosting and website servicing.

In 2016, a dedicated training event is planned for all website users and administrators to help them develop their regional pages, train on how to upload news and alerts, manage their own pages, links and develop the resources and forums section.

As of March 2016 there have been over 3,000 website visits, and 8,000 page views. Total registered users 'signed up' has risen to 300 but we would still like more people to join. Please ask all your colleagues involved in medical device education and training or device skills training to join of free.

## *NAMDET You-Tube Channel*

Our NAMDET You Tube channel is still available and hopefully in 2016 we will be posing more training videos and news report. Our conference interviews from 2015 will also be posted here.

## *Twitter*

Our generic hash tag #namdet and #namdet2016 (for conference 2016) , is still in use for this those that wish to tweet about meetings, events, and any items of interest for NAMDET members.

*some tweets form conference 2015.*

*...fascinating insights into clinical negligence claims from Rachel Brown... showed true cost of clinical negligence.*

*...Mandy Giblin sharing Steven's story.. a harrowing case of patient fatality: fell from a hospital hoist.*

*...Ursula Martin from Penine Acute NHS Trust; raising the bar on quality at namdet 2015'.*

*... Ellen Armistead from CQC at NAMDET 2015: ...do you know the 100 mile rule?.*

*... we should be adopting UDI to improve patient safety.*

*...HCS delighted to be at NAMDET 2015.*

and quite a few about the fabulous food too.....

## **Meetings attended and a review of events and success in 2015.**

Members of the board and NAMDET have been invited to a number of key meetings, continue to contribute to the development of professional links and join with colleagues in other professions. Some notable events in 2015 include;

- In January 2015, we presented at the IPEM event in London. Our presentation was a review of the history of medical device training and a gap analysis on the new MHRA document on managing medical devices. NAMDET was instrumental in helping to develop a major section of this new guidance document for the NHS
- In the summer, I was asked by Dagmar Leuttel at NHS England to present on the MDSO webinar around the safe use of infusion devices. I was honoured to be invited and the presentation was also well received. A copy of the powerpoint is also available via the NAMDET website
- Presentations also occurred at the SBK Ltd. Medical Device Trainers one-day event in Birmingham and this very successful day is being repeated again in Feb 2016
- During 2015 we attended a number of key meetings to review the NHS position on 'credentialing' systems currently in place for reps and medical device company trainers. It is anticipated that the work stream will be finished by April 2016, when a set of credentials, learning outcomes and course content will be available to adopt. NAMDET have been helping key providers develop course content around training and skills education
- Board members, who live in different parts of the UK, continue to meet virtually, face to face and via teleconference when they can. This method of meeting will continue in 2016, although face-to-face meetings will also be planned throughout the year.

## **National Conference 17th November, 2015**

Our 4th annual conference was another big success, with great feedback and excellent subjects presented. This was only the second time we've run the event ourselves, and I'd like to personally thank our small team Andy, Wendy, Mike, Rose and Tim for another great event.

2016 has already been booked, (17th November, Hilton Hotel Birmingham) but we will need a new conference team leader as Wendy has retired from the board and this is an essential role that will be very hard to fill.

## Summary.

There is no doubt in my mind that 4 years ago, when TFI were no longer able to fund or support medical device trainers that the dedicated team of experts across the UK were more than capable to setting up, leading and forging ahead as we have the right skill set and determination to succeed.

We should not lose sight of how far we have come and the challenges that we still face. Nevertheless, I feel that we are stronger, wiser, and collectively can offer our staff, trainees, patients and employers a service of the highest quality, robust and credible, of the highest standing, as we continue to contribute to the profession of medical device education and training.



### status & standing

Raise the status and standing of  
Medical Device Trainers and  
Educators



### mutual support

Provide a forum for mutual  
support and assistance between  
members



### represent

Represent the consensus views  
and opinions of members at  
regional and national level



### inform & improve

Inform and improve national  
policy and the regulatory  
landscape by communicating  
NAMDET member positions on  
issues of importance



### contribute

Positively contribute to reducing  
adverse medical device incidents

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