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Credentialing

NAMDET COnference 2018



BACKGROUND

- › Checking the credentials of industry personnel before allowing entry to NHS premises
- › A US practice that was set to repeat in the UK
 - Checking the credentials of industry representatives occurs widely in US hospitals
 - Multiple companies offer this service so an individual may have to be registered with several credentialing organisations
- › The efficacy, quality and consistency of the training requirements for these systems was an area of concern and NHS England has looked to industry to provide a solution



STARTING POINT



- *“...anyone who is invited into Hospitals or areas of clinical care in an advisory capacity is bound by the same legal and ethical obligations as those employed within the NHS”.*

Department of Health, Confidentiality: NHS Code of Practice, July 2003.

JOURNEY SO FAR

Aug 2014: NHS England announced a review into how life sciences industry personnel are authorised to access primary and secondary care settings – a process referred to as ‘credentialing’.

“This review will enable us to identify good practice that can be used to inform a set of principles and standards that NHS organisations will be encouraged to use and adopt, making it easier for them to work with industry.”



Prof Sir Bruce Keogh,
NHS England Medical Director

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AIMS & OBJECTIVES

AIM

To support safe, efficient and high quality joint working and efficiency of NHS-industry interaction while ensuring safety of patients and staff

› OBJECTIVES

- To develop a set of national policies and standards
- To support a single national system for use across across the NHS
- Independently Accredited



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PRINCIPLES



Developing the Life Science Industry (LSI) register:

- › **Safe:** The scheme should be developed with the objective of enhancing patient & staff safety.
- › **Proportionate:** The criteria should be appropriate to the level of risk and not create undue cost or administrative burden.
- › **Compliant:** The scheme meets legal requirements on employment law and data protection as well as government and NHS policy on working with industry.
- › **Transparent:** The scope and criteria for the scheme should be public and agreed by all parties involved.
- › **Equitable:** The criteria should be applied across all industry sectors in an equitable manner and entry should be open to all relevant individuals.
- › **Once Only:** The requirements do not duplicate procedures already in place within the suppliers' processes and evidenced by other mechanisms such as product CE marking, contractual obligations etc.

Prerequisites



- › Must be independently accredited by Professional Standards Authority
- › Must be industry funded/no cost to NHS
- › Align with NHS staff requirements

LSI PARTNERS



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PROFESSIONAL STANDARDS AUTHORITY



Oversees the nine statutory bodies that regulate health professionals in the United Kingdom and social care in England.

Where occupations are not subject to statutory regulation, it sets standards for voluntary registers and accredits those that meet them.

An Accredited Register has been rigorously assessed by PSA and awarded their quality mark

- Demonstration that the registration processes meet the PSA high standards
- The PSA make sure that the Accredited Register provides clear and accurate information and handle complaints fairly and robustly

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LIFE SCIENCE INDUSTRY REGISTER: SCHEME OVERVIEW

- › Accrediting body for all healthcare and pharmaceutical representatives
- › Fitness to practice and code of conduct for all members
- › Standards of training and education for all members
- › Validation of training courses
- › CPD process
- › Disciplinary procedures that link to company and Trade Association processes

- › National, independently accredited (PSA)
- › Criteria aligned to NHS standards
- › Validation of individuals and training delivery
- › Disciplinary process
- › Independent governance
- › Incorporates GS1 standards
- › Web based portal to check validity

LSI STANDARDS

Standards of proficiency

covers the training you need to have done to ensure you have the knowledge and skills to interact effectively with healthcare professionals. Tiered, risk-based approach

Standards of conduct

these are the behaviours you should adopt in these interactions

Standards of CPPD

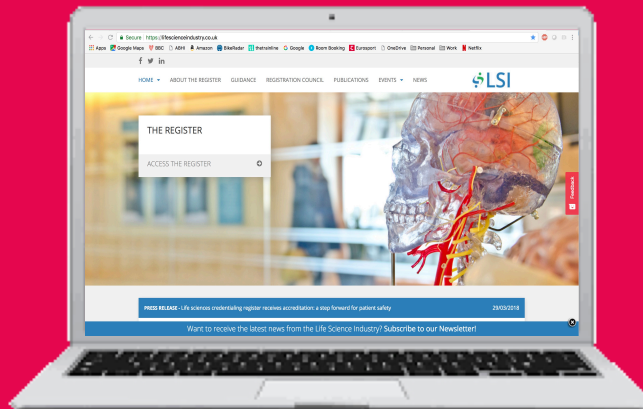
this standard ensures that professional development is undertaken for the registrant to ensure they continue to meet the requirements to remain on the register

- Tier 1 - No direct patient interaction
- Tier 2 - Access to clinical areas
- Tier 3 - Access to areas where invasive procedures may occur

	'Non-clinical' setting (Tier 1)	'Clinical' setting (Tier 2)	'High risk' setting (Tier 3)
DBS	<ul style="list-style-type: none">• None	<ul style="list-style-type: none">• Standard (only if patient interaction)	<ul style="list-style-type: none">• Standard
Health Status	<ul style="list-style-type: none">• Recommended immunisations: Seasonal flu	<ul style="list-style-type: none">• Recommended immunisations: TB, tetanus, polio, Seasonal flu, MMR	<ul style="list-style-type: none">• Recommended immunisations: TB, tetanus, polio, Seasonal flu, MMR• Hep B mandatory in specific circumstances
Training	<ul style="list-style-type: none">• Basic Package• Legal Package	<ul style="list-style-type: none">• Basic Package• Legal Package• Clinical Package	<ul style="list-style-type: none">• Basic Package• Legal Package• Clinical Package• Critical Care Package

CURRENT SITUATION

- › LSI Credentialing register was accredited by PSA in March 2018
- › Pilot testing of the registration process was completed in May 2018
- › The LSI credentialing register now live
- › Implementation team inc NHSE, NHSE, AHSNs and DH
- › NHSE and NHSI will be supporting launch into NHS
- › All trade associations in discussion with members about sign-up



FAQ



- › Which courses do I need to take
- › Will there be a central mandate for NHS Trusts to use
- › Will this also be used in devolved nations and private sector
- › Which inoculations do I need?
- › What DBS check is required?

NEXT STEPS

Rollout across the NHS and Industry

We need support at this crucial juncture to get momentum behind the register



- > <https://lifescienceindustry.co.uk/>
- > admin@ahcs.ac.uk

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