



NAMDET ANNUAL CONFERENCE – 2019

14th November 2019, York Racecourse Conference Centre

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Medical Device Knowledge Manager – bsi

Standards Development, (13485, 14971, 15223),UK, European, International

Associate Member – Association of Anaesthetists, Member of Safety Committee

ABHI Technical Policy Group & Chair of ISOTC 210 Mirror Committee

Barema Council Member

Faculty Member – Healthcare Skills International

Medical Device Regulatory Compliance Consultancy



**Conference
theme is:**

Training

Risk &

Governance,

Sharing what we
know





TRAINING

MDR/IVDR GSPR Annex 1 – Annex 1 Cl 4 (c) Risk Control Measures 5 b Employee Training






A collage of five images showing medical training. The first image shows a classroom with people seated at tables. The second and fourth images show medical professionals in scrubs standing around a patient on a gurney. The third and fifth images show medical professionals in a clinical setting, possibly a lab or training room, with equipment and a screen in the background.

TRAINING

- **GENERAL SAFETY & PERFORMANCE REQUIREMENTS (GSPR's)**

Annex 1 Chapter 1 Clause 4 (c) – Risk Control Measures


- 4. Risk control measures adopted by manufacturers for the design and manufacture of the devices shall conform to safety principles, taking account of the generally acknowledged state of the art. To reduce risks, Manufacturers shall manage risks so that the residual risk associated with each hazard as well as the overall residual risk is judged acceptable. In selecting the most appropriate solutions, manufacturers shall, in the following order of priority:
 - (a) eliminate or reduce risks as far as possible through safe design and manufacture;
 - (b) where appropriate, take adequate protection measures, including alarms if necessary, in relation to risks that cannot be eliminated; and
 - (c) provide information for safety (warnings/precautions/contra-indications) and, where appropriate, training to users.
 - Manufacturers shall inform users of any residual risks.
- 
- A decorative horizontal bar at the bottom of the slide, consisting of several colored segments: grey, blue, purple, green, and grey.



TRAINING

- **GENERAL SAFETY & PERFORMANCE REQUIREMENTS**

Annex 1 Chapter 1 Clause 5b

- 5. In eliminating or reducing risks related to use error, the manufacturer shall:
 - (a) reduce as far as possible the risks related to the ergonomic features of the device and the environment in which the device is intended to be used (design for patient safety), and
 - (b) give consideration to the technical knowledge, experience, education, training and use environment, where applicable, and the medical and physical conditions of intended users (design for lay, professional, disabled or other users).
- 




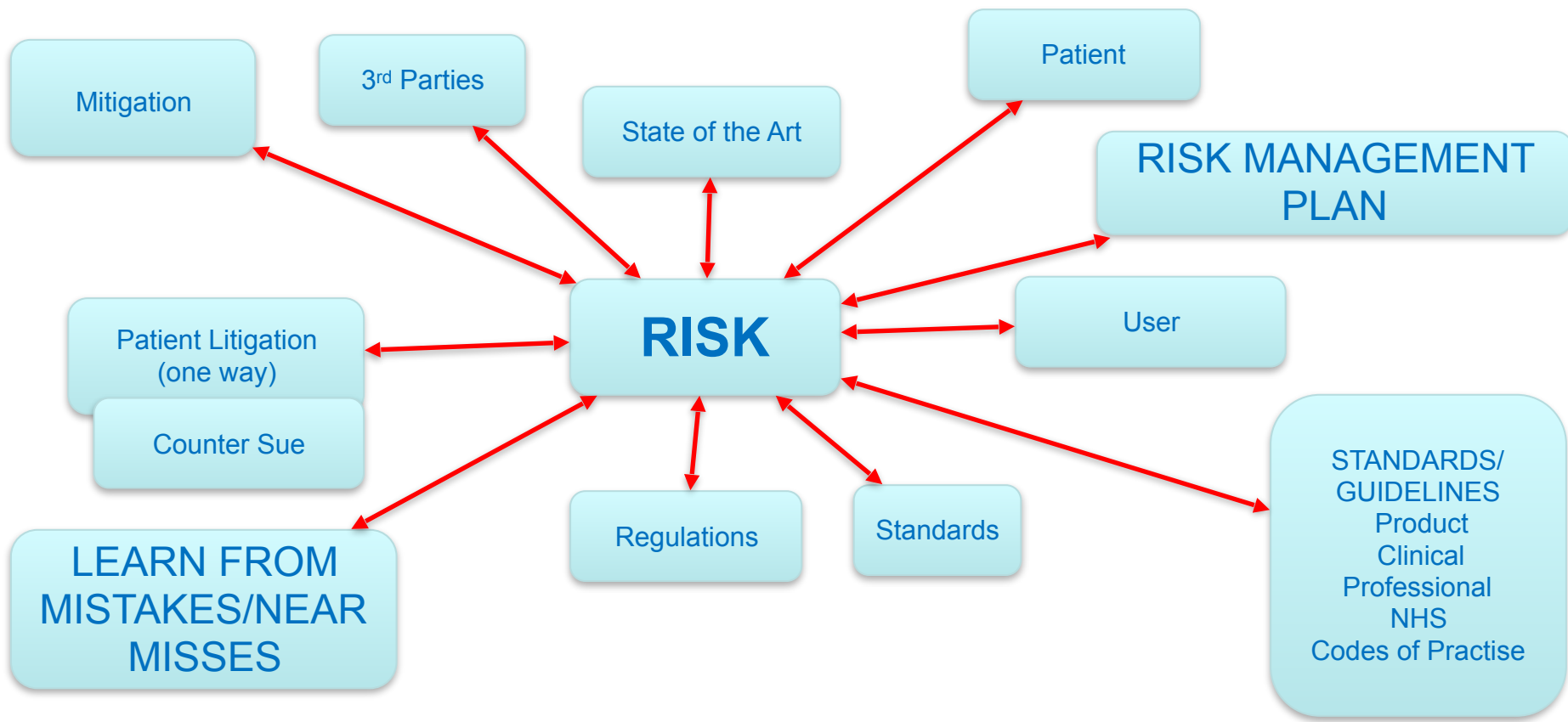
RISK





RISK

- From ISO 14971:20xx
 - Definitions
 - **3.18 Risk:** *combination of the probability of occurrence of harm (3.3) and the severity (3.27) and of that harm (3.3)*
 - **3.3 Harm:** *injury or damage to the health of people, or damage to property or the environment*
 - **3.4 Hazard:** *potential source of harm*
 - **3.27 Severity:** *measure of the possible consequence of a hazard*
- 






In managing Risk and Learning, we often hear the comparison with healthcare and the aviation world.

- Can we learn? Do we?






RISK

- Aviation – Boeing 737 Max 8
- 
- Healthcare – Oxford Incident 2005/Martin Bromley
 - Aviation & Healthcare have Regulators, Regulations & Standards – Key to Regulatory Compliance



RISK

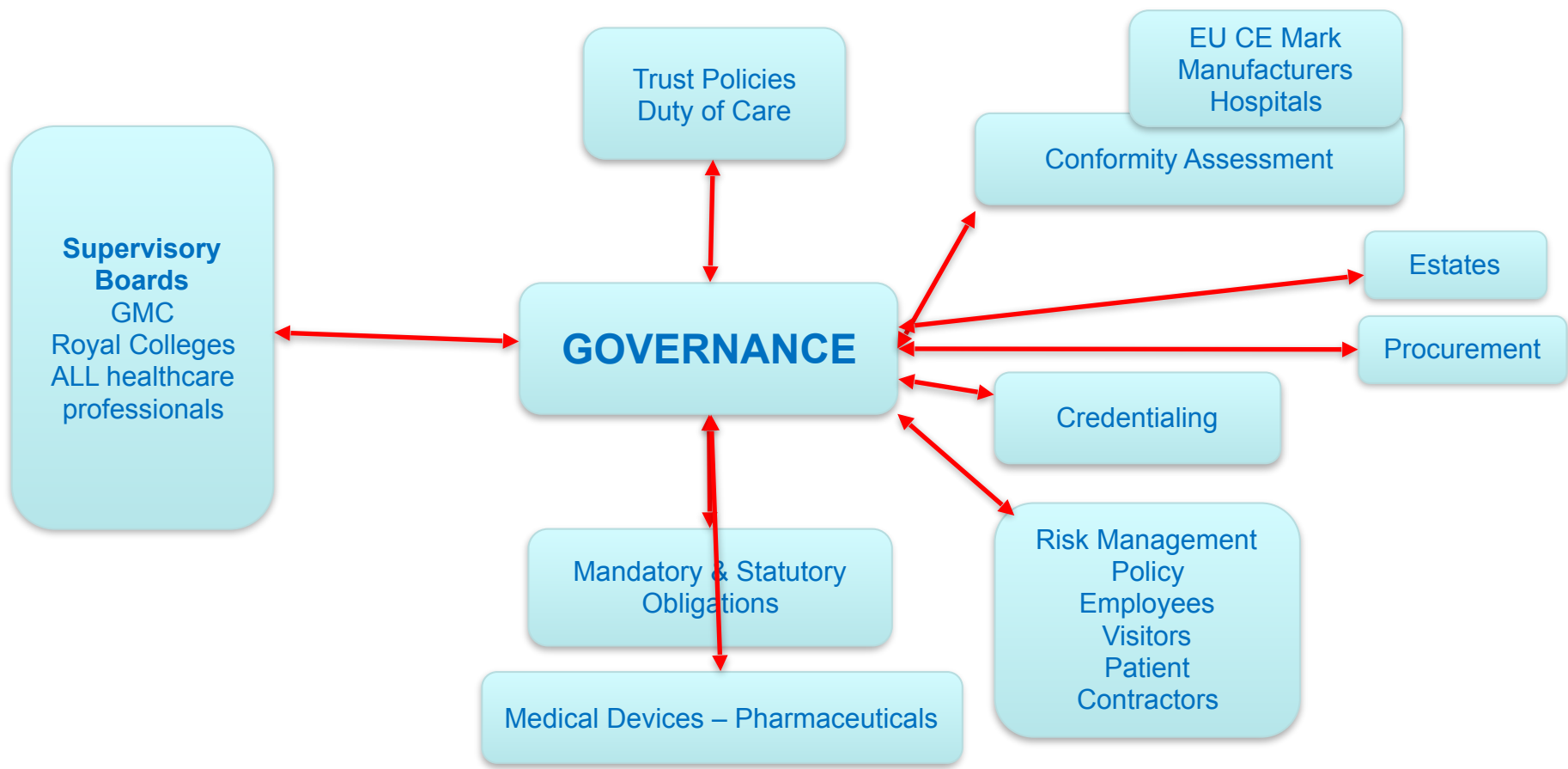
- Aviation
 - **A**ir **A**ccident
Investigation **B**ranch
 - No blame culture
 - Checklists
 - Team working
 - Incredibly safe method of transport
 - Healthcare
 - **H**ealthcare **S**afety
Investigation **B**ranch
 - Different culture
 - Checklists in some Clinical disciplines adopted
 - Attempt to remove hierarchical behaviour
- 



GOVERNANCE



GOVERNANCE



Life Sciences Credentialing flowchart – Liabilities & Responsibilities

PATIENT

MANUFACTURER & EMPLOYEE

HOSPITAL

Company/Manufacturers
Quality Management
System – ISO 13485:2016

EUROPEAN COMMISSION
Medical Devices (CE Marking)
Regulations – MDR & IVDR
2017/745/EU & 2017/746/EU

MDR/IVDR GSPR Annex 1 – Annex 1 Cl 4 (c) Risk Control
Measures 5 b Employee Training

COMPANY REPRESENTATIVE

Other regulations include:
UK Consumer Protection Act
General Product Safety Directive
Product Liability Directive
Health & Safety at Work Act

COMPANY & EMPLOYEE
EXTERNAL OVERSIGHT &
ASSURANCE

a. EU Commission
Competent Authorities
b. Notified Bodies

COMPANY & EMPLOYEE
COMPLIANCE & ASSURANCE

a. National Occupational
Standards
b. Recognised Training
Qualifications
c. External Accreditation &
Awarding Body
d. External Register

LIFE SCIENCES
REGISTER

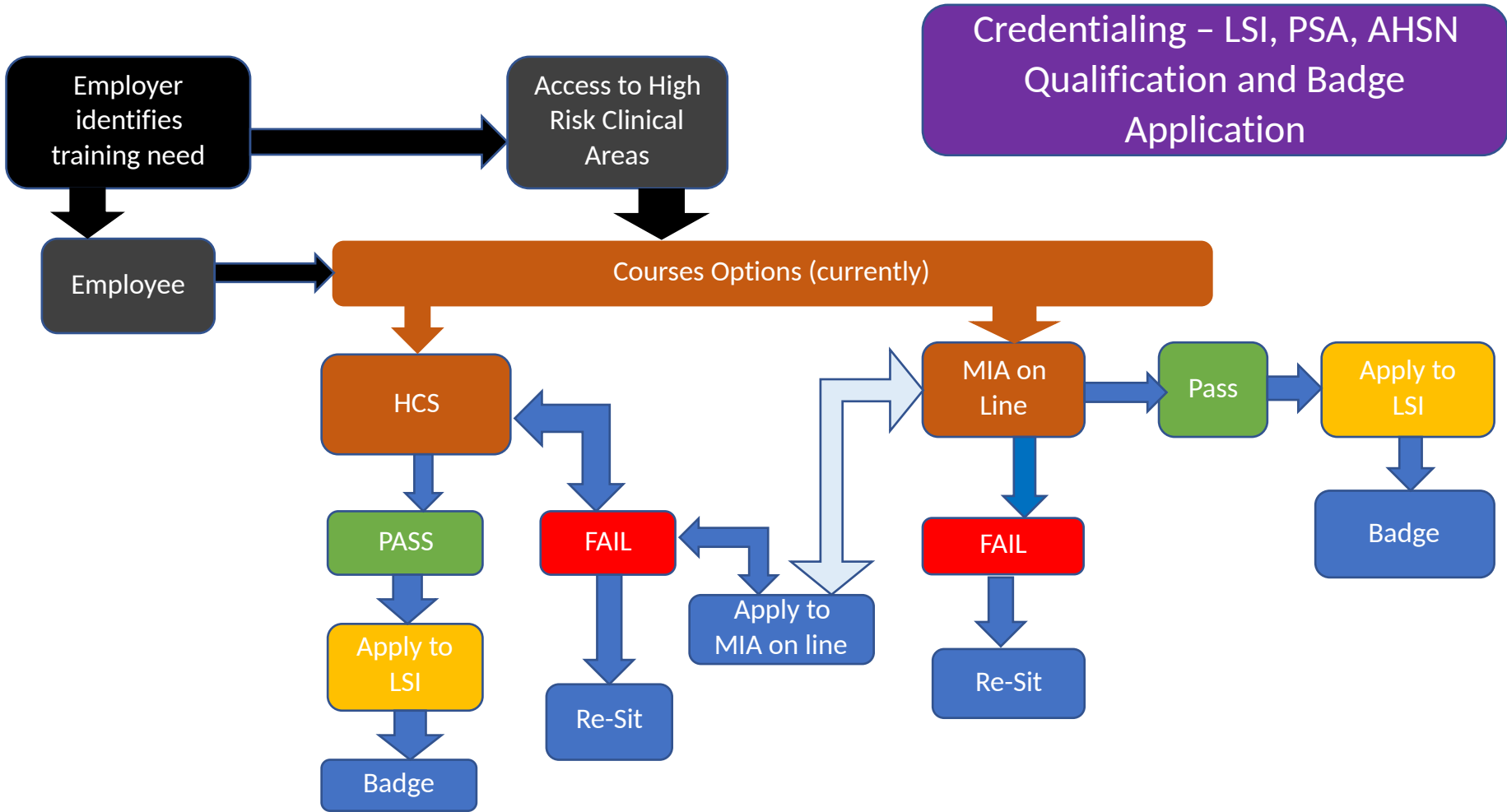
Medical Device

HOSPITAL/HEALTH
CARE
INSTITUTION

a. Operating
Theatres
b. Paediatrics
c. High
Dependency Units
d. Wards
e. Out-patients
f. Healthcare
Professionals
g. Other staff
h. Visitors

PATIENT

Alternate Routes to qualify for a LSI badge



Questions



Summary

In summary, I have three questions for you?

Do you have a certified (eg ISO 13485) quality management system? and a comprehensive Risk Management Process

Are you fully aware of your obligations under the EU MDR?

What GAPS do you have in your locations, and do you have a plan to remediate, if not you must develop and correct.



MIND THE GAP

- **Conference theme**
- Training
- Risk &
- Governance,
- Sharing what we know



Thank You
Any questions?

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