



Cancellation Policy

NAMDET operate a 72 hour cancellation policy. If you cancel, at least 72 hours prior to the day of your arrival you will not be charged. Cancellations made less than 72 hours prior to the day of arrival will incur a charge equivalent to the DRR (Day Delegate Rate) of £65 for members and £85 for non-members.

When guests don't arrive and haven't cancelled their reservation – a 'no-show' – we always charge the equivalent Day Delegate Rate of £65 for members and £85 for non-members.

To cancel a booking we require written notice, by letter or email.

All effort has been made by NAMDET to ensure that all published prices and details are accurate. However, sometimes mistakes do happen and we reserve the right to correct any prices quoted in error prior to confirming a booking. Once we have issued a written confirmation the prices stated in that confirmation are fixed and will be honoured.

By making a booking, customers agree to our cancellation policy.

John Byrne

NAMDET Director of Finance

May 16th, 2022