



## 7 - Day Conference Cancellation Policy

When guests don't arrive and haven't cancelled their booking (i.e. no-show) NAMDET are charged the full fee and unable to claim this back. NAMDET operates a '**7 Day' cancellation policy**. If you cancel, at least 7 days prior to the day of your arrival at conference you will not be charged. Cancellations made less than 7 days prior to the day of arrival will incur a charge equivalent to the DRR (Day Delegate Rate) of £65, or £95 for Conference + Dinner bookings.

If you do need to cancel your booking then please contact as at least **7 days prior to the event**. If you cancel, at least 7 days prior to the day of your arrival at conference you will not be charged.

**To cancel a booking we require written notice, by letter or email.**

All effort has been made by NAMDET to ensure that all published prices and details are accurate. However, sometimes mistakes do happen and we reserve the right to correct any prices quoted in error prior to confirming a booking. Once we have issued a written confirmation the prices stated in that confirmation are fixed and will be honoured.

By making a booking, customers agree to our cancellation policy.

*John Byrne*

NAMDET Director of Finance

May 2nd, 2023

[john.byrne@namdet.org](mailto:john.byrne@namdet.org)

[www.namdet.org](http://www.namdet.org)

 National Association  
of Medical Device  
Educators and  
Trainers